

Forwarded Message:

Subj: **Quarriers Homes**
Date: 11/02/2007 11:35:34 GMT Standard Time
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Sent from the Internet ([Details](#))

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CRIMINAL INVESTIGATION DEPARTMENT
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Dear Mrs Chris Miller

Ref: Quarriers Homes of Scotland, Renfrewshire, Scotland

Thanks for your reply.

In respect of your complaint against Elizabeth Adams for physical abuse I have made enquiries and researched our extensive records of previous complaints. To-date, we have had no other complainers from cottage 11, or any other information regarding the houseparent Elizabeth Adams.

I can also advise you that we have an instruction from our Procurator Fiscal's office (persons who act on behalf of the Crown Office) that we are not to investigate complaints of physical abuse.

This decision is obviously more complicated than one line, but to explain, it will not have been taken easily, and will have been taken with several factors under consideration, including;

- When we investigated other complaints, it involved the tracing of previous residents of the home, in an attempt to find corroboration. This proved difficult, but more importantly, it had a profound effect on

many persons subsequently traced, who had struggled to cope with their own personal experiences.

- In only a few cases we found a sufficiency of evidence to substantiate any charges, and an even smaller percentage of those complaints got any form of a criminal conviction.

In view of these factors, and others, the Fiscal determined that it was not in the public interest to pursue a criminal charge against persons accused of physical abuse, and gave the above instruction.

I fully understand that this decision may not be what you wanted to hear. As stated above, I did research the details of your complaint, but cannot investigate it any further.

I notice from your initial letter that you have made a complaint against Quarriers Homes, the institution. This is a complaint under civil law, and the balance of proof is lesser. This would be a complaint that a solicitor would act upon, on your behalf, and I believe many other previous residents have taken this route. We also have an authority in Scotland called the Criminal Injuries Compensation Authority, who award victims compensation, and a solicitor could advise you further regarding this application.

I hope that the information in this email do not cause you too much disappointment, and is of some assistance. Please feel free to contact me with any questions that you may have.

I wish you all the best in the future.

Yours sincerely

Scott McCallum
DC K896